



STATE OF WISCONSIN
BOARD ON AGING AND LONG TERM CARE

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MEMBERS of the BOARD

Dr. Marianne Bloch
Mary Bouche
Jackie Gordon
Abigail Lowery
Dr. Valerie A. Palarski
Dr. Dale B. Taylor

EXECUTIVE DIRECTOR
Jessica L. Trudell

STATE OMBUDSMAN
Jenna Helminski Juve

STATE OF WISCONSIN
BOARD ON AGING AND LONG TERM CARE
BOARD MEETING
May 13, 2026
9:30 A.M.

In Person at:

DoubleTree Madison East
Two Lakes Ballroom
4402 E Washington Ave
Madison WI

Join virtually via Teams:

<https://tinyurl.com/3rc8yu58>
Meeting ID: 273 319 042 445 3
Passcode: rf6v4Wo2

Join by phone for audio only:

1- 608-571-2209
Phone Conference ID: 145 256 496#

1. **Welcome and Call to Order** – Dr. Valerie Palarski, Chair
 - Introductions
2. **Changes to Agenda**
3. **Approval of Agenda**
4. **Approval of Minutes from February 4, 2026**
5. **Nursing Homes and Assisted Living Regulatory Administration Updates**
 - Alfred C. Johnson, Division Administrator, State Survey Agency Director
 - Jessica Radtke, Director, Bureau of Nursing Home Resident Care
 - Kenneth Brotheridge, Director, Bureau of Assisted Living

Break (15 minutes)

6. 2025 Medicare Annual Open Enrollment Period and Medicare Advantage Open Enrollment Period Report and Medigap Helpline Updates

- Alyssa Kulpa, Lead Medigap Specialist
- Nick Lutes, Medigap Services Supervisor

7. Comments from the public. Public comment will be limited to three (3) minutes per person. Your microphone will be muted after three (3) minutes. If you would like to offer a comment during this period, please identify yourself in the messaging function of Teams or wait for instructions if you are appearing via phone or in-person. Please be aware that the Board cannot engage in discussion or take action on any item or topic that is not on this agenda. Because this is a public meeting, please do not disclose personal information or HIPAA protected information. You may also submit public comments to: BOALTC@wisconsin.gov or mail to the Board on Aging and Long Term Care, 1402 Pankratz Street, Suite 111 Madison, WI 53704.

Lunch break (30 minutes)

8. National Ombudsman Reporting System (NORS) Data Report – Jenna Helminski Juve, State Long Term Care Ombudsman

9. Consideration and Possible Action on BOALTC Policy Platform

10. Long Term Care Ombudsman Program Updates

- Ombudsman Program – Becky Mulhern, Ombudsman Services Supervisor
- Ombudsman Volunteer Program – Liza Morrow, Volunteer Services Supervisor

11. Legislative & Legal Update – Kristen Johnson, Counsel to the Board

12. Administrative & Executive Report – Jessica Trudell, Executive Director

13. Consideration and Possible Action on Request from Executive Director for Conference Attendance:

- Possible attendance at [Consumer Voice Advocacy Day](#), June 4, 2026, Washington DC
- [Consumer Voice Conference](#) on September 28 – October 1, St. Louis, MO

14. Board Business – Dr. Valerie Palarski, Chair

- Other topics or presenters Board members would like at future meetings
- Other issues to come before the Chair
- Next meeting dates: August 12 and November 11, 2026

15. Adjournment

Reasonable accommodations can be available for qualified individuals with disabilities upon reasonable advance request. This agency, to the extent possible, holds meetings in facilities that are physically accessible to persons with disabilities. For questions about accessibility or to request a reasonable accommodation in advance, please contact us at 800-815-0015.